

**Kansas Surgery Center LLC  
10995 Quivira Rd, Ste #200  
Overland Park KS 66210**

**PATIENT SATISFACTION SURVEY**

Please provide us with your feedback; we would love to hear from you!

Please complete the survey to be entered into our monthly drawing.

**Our Phone Assistance**

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
Scheduling a convenient appointment with the Surgery Center was not a problem					
When contacting the facility, the phone staff was helpful					
Comments or Suggestions					

**General Information Prior to Surgery**

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
The instructions I received prior to surgery were helpful and adequate					
Prior to my visit, my financial responsibilities were discussed, and my questions answered					
The directions to the facility were clear and accurate					
Comments or Suggestions					

**Upon Arrival**

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
Campus of Kansas Surgery Center was clean					
The décor of Kansas Surgery Center was attractive and cheerful					
The patient waiting area was comfortable					
Comments or Suggestions					

**Our Nursing Care**

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
Prior to surgery, the nursing staff was courteous and friendly					
The nursing staff was concerned for my comfort					
The nursing staff was knowledgeable and competent					
Comments or Suggestions					

**Our Anesthesia Care**

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
The anesthesia staff was courteous and friendly					
The anesthesia staff spent adequate time reviewing my anesthesia care and answering my questions					
Comments or Suggestions					

**Your Surgeon**

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
My surgeon was courteous and friendly					
Before my surgery, I received adequate explanations regarding my procedure and my questions were answered					
After my surgery, my surgeon explained the results of my surgery/procedure to me or my family and answered my questions					
Comments or Suggestions					

**Your Privacy**

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
My privacy was respected at all times					
Comments or Suggestions					

**My Recovery in the Facility**

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
The recovery staff was courteous and friendly					
My pain level was as expected and well controlled					
Adequate time was allowed for my recovery at the facility					
Comments or Suggestions					

**Discharge Instructions**

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
My homecare instructions were clear					
Comments or Suggestions					

**Home Follow-up**

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
When I was contacted at home, the clinical staff was concerned for my progress and comfort					
Comments or Suggestions					

**General Questions**

Thank you again for your feedback, we have just a few final questions.

Was this your first visit to Kansas Surgery Center? Yes \_\_\_ No \_\_\_

Your gender? Male \_\_\_ Female \_\_\_

Your Age Group? Under 16 \_\_\_ 16-24 \_\_\_ 25-34 \_\_\_ 35-44 \_\_\_ 45-54 \_\_\_ 55-64 \_\_\_ 64 & Over \_\_\_

**What did you like best about Kansas Surgery Center?**

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**What did you like least about Kansas Surgery Center?**

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**Your Overall Impressions**

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
Overall, I am very confident in the care I received at Kansas Surgery Center					
I will recommend Kansas Surgery Center to my friends and family					
Comments or Suggestions					

Would you like to be contacted to discuss any problems or concerns? Yes \_\_\_ No \_\_\_

Your name (optional): \_\_\_\_\_

Telephone (optional): \_\_\_\_\_

Would you like your survey responses to be anonymous to Kansas Surgery Center? Yes \_\_\_ No \_\_\_

**\*\*Please return the completed survey to us in one of the following methods\*\***

**USPS Mail:**

Kansas Surgery Center LLC  
10995 Quivira Rd, Ste 200  
Overland Park KS 66210  
Attn: Christy Lenardson

**Fax:** 913-339-9538; Attn Christy Lenardson  
**Email:** [Christy.l@kansaspainmanagement.com](mailto:Christy.l@kansaspainmanagement.com)